Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

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In the Matter of)	
)	
Request for Review by Network Enhanced)	WC Docket No. 06-122
Telecom, LLP of Decision of Universal)	
Service Administrator)	
)	

COMMENTS OF STI PREPAID, LLC

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TABLE OF CONTENTS

	<u>Page</u>
I.	USAC'S AUDIT FINDINGS DEMONSTRATE COMMON PROBLEMS IN THE PREPAID LONG DISTANCE SERVICE MARKET
	A. Reseller Certification Procedures Must Ensure All Required Carriers Are Contributing to Universal Service
	B. The Carrier that Holds Itself Out to the Public to Provide the Long Distance Service Must Contribute to USF and Revenues Obtained from the Sale of Prepaid Calling Cards Should Not Be Assessed for Universal Service Purposes Based on the Face Value of the Card Unless the Face Value of the Card Reflects the Actual End User Revenue
	Generated6
II.	NETWORKIP'S REQUEST DEMONSTRATES THAT GREATER ENFORCEMENT OF EXISTING RULES APPLICABLE TO PROVIDERS OF TELECOMMUNICATIONS SERVICES OFFERED ON A PREPAID BASIS IS NECESSARY
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COMMENTS OF STI PREPAID, LLC

STi Prepaid, LLC ("STi Prepaid"), by its attorneys and pursuant to the August 10, 2009 Public Notice issued by the Federal Communications Commission ("FCC" or "Commission"), hereby respectfully submits these comments on the Request for Review ("Request") filed by Network Enhanced Telecom, LLP ("NetworkIP") of a 2008 audit decision of the Universal Service Administrative Company ("USAC"). NetworkIP's Request demonstrates that there are systematic problems in the prepaid telecommunications service industry that need to be rectified by the Commission to protect consumers purchasing telecommunications services on a prepaid basis and to ensure effective competition between such service providers for the benefit of consumers.

Telecommunications carriers offering long distance services through prepaid calling cards or platforms serve the public interest by providing services to a portion of the public that may not otherwise be able to obtain telecommunications services due to insufficient credit,

Comment Sought on Network Enhanced Telecom, LLP Request for Review of a Universal Service Contribution Decision of the Universal Service Administrative Company, WC Docket No. 06-122, DA 09-1778, Public Notice (rel. Aug. 10, 2009).

² Request for Review by Network Enhanced Telecom, LLP, of Decision of Universal Service Administrator, WC Docket No. 06-122, Request for Review of Network Enhanced Telecom, LLP of a Decision of the Universal Service Administrator in a Contributor Audit (filed June 29, 2009) ("Request").

immigrant status, or living situation.³ Prepaid long distance services also offer consumers convenience, control over their telecommunications spending without the imposition of high monthly fees, and the ability to pay for only those services used. The goals of universal service mandated by Congress and the Commission are therefore served by the ability of consumers to access telecommunications services on a prepaid basis.⁴

NetworkIP's Request is only one example of the problems underlying the provision of telecommunications services on a prepaid basis. While there is legitimate controversy over the Commission's current requirement that interstate end user telecommunications service revenue generated from the sale of prepaid calling cards must be reported based on the face value of the card sold to the ultimate end user, there is virtually no regulatory uncertainty to account for the apparent flagrant disregard of the FCC's other rules and regulations by numerous providers of prepaid long distance services. These non-compliant providers are ignoring FCC rules that uniformly apply to the provision of telecommunications services. As a result, valuable universal service contributions are lost, consumers may be receiving substandard service from dubious carriers that employ unjust and unreasonable practices, and prepaid long distance service providers who adhere to Commission rules and regulations are being forced from the market because violators can severely undercut legitimate providers of service.

Accordingly, the rules applicable to telecommunications carriers providing prepaid long distance services must be clarified and strictly enforced to ensure a level playing field for all carriers. This includes addressing the types of issues raised by NetworkIP, such as reseller

³ See, e.g., Earl Juanico, *Prepaid Calling Card Market: Future Outlook* (Sept. 20, 2006), *available at*: http://ezinearticles.com/?Prepaid-Calling-Card-Market:-Future-Outlook&id=305241.

⁴ 47 U.S.C. § 254; *see also Regulation of Prepaid Calling Card Services*, 21 FCC Rcd 7290, ¶ 1 (2006) ("*Prepaid Calling Card Order*") (taking "steps necessary to protect the federal universal service program and promote stability in the market for prepaid calling cards" by treating "certain prepaid calling card service providers as telecommunications service providers").

certification procedures and universal service contributions requirements that recognize wholesale/retail distinctions, as well as more basic issues such as registration and identification of the provider of the telecommunications service. The Commission has already determined it would be against the public interest to "leave calling card providers with substantial discretion to determine whether they are subject to numerous requirements" because "[s]uch an approach would not result in a level playing field among prepaid calling card providers, nor would it provide the type of regulatory certainty needed to prevent gaming." With the enforcement of existing Commission regulations applicable to all telecommunications services provided via prepaid platforms, the intended beneficiaries of prepaid calling services will be able to realize the full benefit of the service and all carriers will be able to compete on a level playing field. As a result, "there will be no doubt as to the requirements that apply to prepaid calling card providers."

I. USAC'S AUDIT FINDINGS DEMONSTRATE COMMON PROBLEMS IN THE PREPAID LONG DISTANCE SERVICE MARKET

A. Reseller Certification Procedures Must Ensure All Required Carriers Are Contributing to Universal Service

According to NetworkIP's Request, USAC determined that "approximately 85%" of NetworkIP's wholesale carrier customers should be reclassified as "end users" for universal service purposes because NetworkIP did not employ adequate procedures to verify that those carriers contributed to universal service. NetworkIP, on the other hand, claims that it had a "reasonable expectation" that its carrier customers were contributors, and that is all that is

⁵ Prepaid Calling Card Order ¶ 9.

⁶ Prepaid Calling Card Order ¶ 9.

⁷ Request at 17.

required under the Commission's requirements.⁸ NetworkIP's reseller certification procedures, however, do not appear to meet the Commission's goal of "mak[ing] it more difficult for 'bad actor' resellers to stay in business."⁹

NetworkIP claims that neither the Commission nor the Instructions to the FCC Form 499-A require certain steps when verifying that carrier customers contribute to universal service. 10 STi Prepaid disagrees. First and foremost, Section 64.1195(h) of the Commission's rules states that carriers have "an affirmative duty to ascertain whether a potential carrier-customer" has filed an FCC Form 499-A with the Commission prior to providing service to that carrier-customer. 11 The only way to make such a confirmation is to check the Commission's 499 Filer ID database, which the Commission is required to make available to the public pursuant to Rule 64.1195(h). Specifically, the rule states:

(h) Duty to confirm registration of other carriers. The Commission shall make available to the public a comprehensive listing of registrants and the information that they have provided pursuant to paragraph (b) of this section. A telecommunications carrier providing telecommunications service for resale shall have an affirmative duty to ascertain whether a potential carrier-customer (*i.e.*, reseller) that is subject to the registration requirement pursuant to paragraph (a) of this section has filed an FCC Form 499-A with the Commission prior to offering service to that carrier-customer. After notice and opportunity to respond, the Commission may impose a fine on a carrier for failure to confirm the registration status of a potential carrier-customer before providing that carrier-customer with service. ¹²

⁸ Request at 17.

⁹ Implementation of the Subscriber Carrier Selection Changes Provision of the Telecommunications Act of 1996; Policies and Rules Concerning Unauthorized Changes of Consumers Long Distance Carriers, 15 FCC Rcd 15996, ¶ 66 (2000).

¹⁰ Request at 17-18.

¹¹ 47 C.F.R. § 64.1195(h).

¹² 47 C.F.R. § 64.1195(h).

When the first two sentences of the rule are read together, it makes clear that checking the Commission's database is the way to satisfy a carrier's "affirmative duty" to determine whether a potential carrier-customer is registered with the Commission.

Along with Rule 64.1195(h), the Commission has established a "reasonable expectation" standard for determining whether a customer may be classified as a reseller. ¹³ Specifically, carriers may classify customers and revenues received from those customers as "carrier's carrier" if the customer "can reasonably be expected to contribute to support universal service." ¹⁴ The Instructions to the FCC Form 499-A offer further direction on how a carrier may meet the "reasonable expectation" standard, although a carrier may establish its "reasonable expectation" in ways other than those listed in the Instructions. ¹⁵ The Instructions provide procedures that wholesale carriers can use to document carrier customers and satisfy the reasonable expectation standard, such as maintaining information on the customer's 499 Filer ID. ¹⁶

While NetworkIP asserts it had a "reasonable expectation" that its carrier customers contributed to universal service,¹⁷ it is unclear how such an expectation could be formed without checking the Commission's 499-A database to determine whether a carrier customer had a valid 499 Filer ID. The Commission's rules (and arguably the 499-A Instructions¹⁸) affirmatively

Request, Exhibit B at 18 (2005 FCC Form 499-A Instructions).

Request, Exhibit B at 18 (2005 FCC Form 499-A Instructions).

Federal-State Joint Board on Universal Service, Request for Review of Decision of the Universal Service Administrator by Global Crossing Bandwidth, Inc., CC Docket No. 96-45, Order, DA 09-1821, ¶ 13, 17 (rel. Aug. 17, 2009) ("Global Crossing Order").

See, e.g., Request, Exhibit B at 18 (2005 FCC Form 499-A Instructions).

¹⁷ Request at 17.

NetworkIP wrongly focuses on the use of the word "should" in the Instructions in claiming that courts have determined that the use of the word "should" indicates a suggestion rather than a requirement. *See* Request at 18. Just as many courts have found that the word "should" means "must" or "shall." *See*, e.g., U.S. v. Montgomery, 462 F.3d 1067, 1069-70 (9th Cir. 2006) ("we first dispose of the government's argument that 'should' is a permissive term. . . . contrary to the government's argument, use of the word 'should' is not unambiguous and must be read in context"); *United States v. Paladino*, 401 F.3d 471, 484 (7th Cir.2005) ("By 'should' in the quoted passage [of

require the Commission's database to be reviewed prior to offering service to a carrier customer. Moreover, as a practical matter, checking the database is the only definitive way to confirm a carrier's status and thus establish a "reasonable expectation."

B. The Carrier that Holds Itself Out to the Public to Provide the Long Distance Service Must Contribute to USF and Revenues Obtained from the Sale of Prepaid Calling Cards Should Not Be Assessed for Universal Service Purposes Based on the Face Value of the Card Unless the Face Value of the Card Reflects the Actual End User Revenue Generated

While STi Prepaid agrees with NetworkIP that its services are "telecommunications services," STi Prepaid expresses no opinion on whether the services offered by NetworkIP should be reported as "prepaid calling card" revenues or "ordinary long distance" revenues on the FCC Form 499-A. The key to this question depends on who is holding itself out to provide the long distance services associated with the prepaid platform. NetworkIP's Request does not address who is listed as the provider of telecommunications services on the prepaid calling cards issued by its carrier customers. This is generally the determinative factor as to which entity must contribute directly to the fund and would also address whether NetworkIP's revenues are appropriately classified as "prepaid calling card" revenues. Several states have adopted prepaid calling card disclosure requirements that require the exact name of the entity providing the

United States v. Crosby, 397 F.3d 103, 117 (2d Cir. 2005)] we understand 'must.'"); Stanford v. Swenson, 381 F.2d 755, 757 (8th Cir. 1967) ("When used in statutes the word 'shall' is generally regarded as an imperative or mandatory and therefore one which must be given a compulsory meaning."). The meaning depends on the context in which the word is found. See Bord v. Rubin, 1998 WL 420777, at *4 (S.D.N.Y. July 27, 1998) ("If the contradictory authorities cited above can be said to stand for any proposition, it is that the use of the word 'should' does not automatically denote either a mandatory or a permissive direction. Rather, the meaning depends on the context in which the words are found."). When the Instructions are read in light of Rule 64.1195(h), the Instructions' use of the word "should" can mean nothing other than "shall" or "must" in this context.

¹⁹ Request at 13.

Request at 7.

See, e.g., National Ass'n of Regulatory Util. Comm'rs v. FCC, 525 F.2d 630 (D.C. Cir. 1976) (NARUC I), cert. denied, 425 U.S. 992 (1976); National Ass'n of Regulatory Utility Comm'rs v. FCC, 533 F.2d 601 (D.C. Cir. 1976) (NARUC II); Virgin Islands Tel. Co. v. FCC, 198 F.3d 921 (D.C. Cir. 1999).

telecommunications service to be listed on the prepaid calling card.²² If NetworkIP is listed as the provider of telecommunications service on the prepaid calling card, or is holding itself out as the provider of the telecommunications services associated with the cards, it may be appropriate to classify NetworkIP's revenues as "prepaid calling card" revenues for universal service purposes.

Notwithstanding whether USAC's classification of NetworkIP's revenues as "prepaid calling card" revenues was correct, STi Prepaid does agree with NetworkIP that requiring prepaid calling card revenues to be reported at "face value" of the prepaid card is not appropriate when prepaid cards are sold to intermediate entities on a wholesale basis. For example, STi Prepaid sells prepaid cards via two distinct channels - retail directly to the end user customer making the long distance call and wholesale to retailers or distributors. For those cards sold on a retail basis directly to the end user, face value is an appropriate measure of revenues. When prepaid cards are sold at retail without any intermediate entities, the carrier receives the full face value of the card.

Providers of ordinary long distance services contribute to the universal service fund based on interstate end user revenue generated. Carriers selecting to offer prepaid options to the public should not be treated any differently simply because of the payment method offered to the public. This disparate treatment between long distance carriers, however, is exactly what the Instructions to the FCC Form 499-A require. STi Prepaid and other telecommunications carriers

See, e.g., FLA. ADMIN. CODE 25-24.920 (requiring a carrier's "Florida certificated or registered name, or 'doing business as' name" to be "legibly printed on the card" and "clearly identified as the provider" of service); NY PUB. SERV. LAW § 92-f (mandating the "name of the company" to be printed "legibly on each card"); TELEPHONE RULES OF THE ALABAMA PUBLIC SERVICE COMMISSION, Rule T-18.1 (stating that "the name of the Certificated entity must be printed on the card"); see also, e.g., 47 C.F.R. §§ 64.2400(a), 2401(a)(1) (requiring the name of the service provider associated with each charge to be identified on telephone bills so that consumers have the tools they need to make informed choices in the market for telecommunications service).

²³ Request at 23-30.

offering service on a prepaid card basis are being assessed universal service contributions based on revenues they do not actually receive.²⁴

As NetworkIP points out, other than concluding that interstate and international revenues obtained from the provision of telecommunications via prepaid cards are assessable for universal service purposes, 25 the Commission itself has never specifically addressed how such revenue should be reported and how contributions should be assessed in the prepaid environment. The requirement to report revenues based on the face value of the prepaid card does not account for the various links that may exist in the distribution chain between the underlying service provider and the end user customer, a chain that the Commission has previously recognized. As the examples described in NetworkIP's Request demonstrate, uniformly assessing universal service contributions on the face value of the prepaid card, without taking other factors into consideration, is inequitable and places carriers offering telecommunications services via prepaid platforms at a disadvantage vis-à-vis other telecommunications carriers.

II. NETWORKIP'S REQUEST DEMONSTRATES THAT GREATER ENFORCEMENT OF EXISTING RULES APPLICABLE TO PROVIDERS OF TELECOMMUNICATIONS SERVICES OFFERED ON A PREPAID BASIS IS NECESSARY

NetworkIP's Request is a perfect example of why more stringent enforcement of the Commission's existing rules applicable to the provision of telecommunications services offered

²⁴ Cf. Texas Office of Public Utility Counsel v. FCC, 183 F.3d 393, 434 (5th Cir. 1999) (finding it would violate "the equitable language in the statute" to have a carrier "pay more universal service contributions than it can generate in interstate revenues").

²⁵ Prepaid Calling Card Order ¶ 22.

²⁶ Request at 23-24.

AT&T Corp., Complainant v. BellSouth Corporation, and its Carrier Subsidiaries and Affiliates, including (but not limited to) BellSouth Long Distance, Inc. and BellSouth Telecommunications, Inc., Defendant, 14 FCC Rcd 8515 (1999) ("BellSouth Calling Card Order") (recognizing that BellSouth was acting as the issuer of a prepaid card while another carrier actually provided the underlying telecommunications service).

on a prepaid basis is necessary.²⁸ As NetworkIP points out, its competitors do not appear to contribute to universal service,²⁹ and, as explained below, a quick survey of the prepaid calling cards available in various retail outlets demonstrates that many providers of prepaid calling cards are not registered with the Commission or do not contribute to universal service.

All entities offering telecommunications services via prepaid platforms must be subject to the same set of regulatory requirements -- from payment obligations for federal programs to clear identification of the telecommunications service provider. To achieve this, the Commission must aggressively enforce its existing rules. This will ensure a level playing field for all carriers offering telecommunications services via prepaid platforms and allow consumers to realize the full benefits of competitive prepaid telecommunications services.

Under the Commission's rules, all telecommunications carriers are required to register with the Commission by providing certain information on FCC Form 499-A.³⁰ The Commission has confirmed that carriers offering telecommunications services via prepaid calling cards are required to contribute to universal service as well as other federal funds relating to telecommunications relay service ("TRS"), local number portability ("LNP"), and the North American Numbering Plan ("NANP").³¹ Despite these clear rules, several apparent carriers offering prepaid telecommunications services do not attempt to comply with even the most basic

Cf. Prepaid Calling Card Order at n.88 ("To the extent prepaid calling card providers are 'common carriers' under section 208 of the Act, a violation of these rules would constitute an actionable violation of section 201(b) of the Act, because the requirements imposed on calling card providers by these rules are necessary to preserve and advance the Universal Service Fund, provide regulatory certainty, and prevent 'gaming' of the system.").

²⁹ Request at 4.

³⁰ 47 C.F.R. § 64.1195.

Prepaid Calling Card Order ¶ 21 ("As a result of our finding that providers of the two types of prepaid calling cards described in the previous section offer telecommunications services, these providers are now subject to all of the applicable requirements of the Communications Act and the Commission's rules, including requirements to contribute to the federal [universal service fund] and to pay access charges.").

regulatory requirements for telecommunications carriers, such as registering with the Commission. For example:

- ITG According to the Commission's 499 Filer ID database, ITG is not registered with the Commission. Yet, as demonstrated in Attachment 1, ITG sells prepaid calling cards using posters that specifically indicate "Services provided by ITG."
- **LLD** According to the Commission's 499 Filer ID database, LLD is not registered with the Commission. Yet, as demonstrated in <u>Attachment 2</u>, prepaid calling card advertisements indicate "Network services provided by LLD."
- **ETB Colombia** According to the Commission's 499 Filer ID database, ETB is not registered with the Commission, but as demonstrated in <u>Attachment 3</u>, ETB offers prepaid calling cards for sale to the public. ETB's poster does not indicate whether ETB or another entity is the underlying provider of services.
- **Simple2Call and Simple Network, Inc.** According to its website, Simple Network offers "network services to its customers" and "wholesale telecommunications services to carriers," and its affiliate, Simple2Call offers prepaid phone cards (see Attachment 4). However, neither Simple2Call nor Simple Network, Inc. are listed in the FCC's 499 Filer ID database.

Further, there are carriers offering telecommunications services via prepaid cards that do not appear to contribute to universal service. For example:

- **Tele-Center, Inc.** (**TCI**) TeleCenter, Inc. is registered with the FCC (Filer ID 823510), but the FCC's 499 Filer ID database indicates that no filings have been made by the company since 2003 and that the company does not contribute to universal service. As demonstrated in <u>Attachment 5</u>, however, TCI is selling prepaid calling cards in retail locations and on the Internet. It is unclear whether TCI or another entity is the underlying provider of services.
- Nobel Nobel offers prepaid calling cards through its affiliates NobelCom and Nobel, Ltd. as shown in <u>Attachment 6</u>. NobelTel is registered with the FCC (Filer ID 823026), but it is unclear how this company is related to the prepaid providers. Nobel's website states that "Network services are provided by Nobel, LLC, a Delaware Limited Liability Company, and its affiliate carriers. Nobel, LLC is not affiliated with Nobel, Ltd." Further, Nobel's cards indicate that a "federally authorized" universal service charge may apply, but the FCC's Filer ID database indicates that NobelTel does not contribute to universal service.
- Lyca Tel Lyca Tel is registered with the FCC (Filer ID 826369), but the FCC's Filer ID database indicates that no filings have been made by the company since 2006 and that the company does not contribute to universal service. As demonstrated in

Attachment 7, however, Lyca Tel is selling prepaid calling cards that indicate "All Services for this card are provided by Lyca Tel, LLC (Lyca Tel), a licensed and certified telecommunications provider."

In addition, there are entities selling prepaid calling cards that do not supply information identify the carrier providing the telecommunications service. For example:

• Millennium or MTC - Millennium offers prepaid calling cards, but is not registered with the FCC. It is unclear whether MTC or another entity is the underlying provider of services because, as demonstrated in Attachment 8, Millennium's marketing materials only use the term "Carrier" to describe the provider of services, and its prepaid calling cards provide no information at all on the service provider.

These are only a few examples of telecommunications carriers offering services via prepaid calling cards that appear to be violating even the most basic regulatory requirements. But this short list demonstrates some of the systematic problems in the prepaid telecommunications service industry that need to be corrected through stricter enforcement of existing Commission rules.

The Commission has expressed a long-standing interest in ensuring a "level playing field" between carriers and promoting equal treatment of like services in order to increase competition and protect the interests of consumers.³² This requires the equal treatment of all participants in a particular market by applying rules and regulations in an equitable fashion.³³

See, e.g., Applicable Regulatory Treatment for Broadband Access to the Internet over Wireless Networks, 22 FCC Rcd 5901, ¶¶ 53, 55-56 (2007) (establishing definition of commercial mobile radio services that excludes mobile wireless broadband Internet access service "supports the Congressional goal of promoting broadband deployment and encouraging competition in the provision of broadband services, by ensuring regulatory parity among all broadband Internet access services - regardless of whether they are offered through wireline, cable, or wireless technology," and holding that such "a uniform, technology neutral regulatory scheme for the provision of all wireless Internet access services. . . . serves the [Telecommunications Act's overarching goal of fostering competition by providing a level playing field in the market and removing unnecessary regulatory impediments"); Promoting Efficient Use of Spectrum Through Elimination of Barriers to the Development of Secondary Markets, 15 FCC Rcd 24203, ¶ 93 (noting that harmonization of spectrum service rules "provides regulatory neutrality to help establish a level playing field across technologies and thereby foster more effective competition") (citing Principles For Reallocation of Spectrum to Encourage the Development of Technologies for the Telecommunications New Millennium, 14 FCC Rcd 19868, ¶ 9 (1999)).

See, e.g., *IP-Enabled Services*, 19 FCC Rcd 4863 (2004) ("But for this transformation [to IP-enabled services] to happen with real spark. . . . we need to address intercarrier compensation to create a level playing field that minimizes arbitrages and maximizes the opportunities for new technologies to flourish") (concurring statement

Regulatory compliance is a cost of doing business in a regulated market, but when all companies in the market do not follow those regulations, both consumers and regulatory-compliant businesses suffer. Companies that ignore their regulatory obligations often engage in practices that are harmful to consumers, and make it more difficult for legitimate businesses to survive and compete against below-cost offerings that do not take into account the costs of regulatory compliance. Enforcement of existing Commission regulations for prepaid telecommunications services is the only way to ensure all providers are playing by the same set of rules and consumers receive the best service possible.

of Commissioner Copps)); Remarks by FCC Chairman Kevin J. Martin "Balancing Deregulation and Consumer Protection," 2009 WL 56765, *2 (Jan. 8, 2009) (explaining the importance of "a regulatory environment that promotes investment and competition, setting the rules of the road so that players can compete on a level playingfield.").

CONCLUSION

NetworkIP's Request demonstrates the need for stricter enforcement of regulations

applicable to the prepaid telecommunications services industry. Accordingly, STi Prepaid urges

the Commission to take the following steps: (1) enforce existing regulations applicable to

providers of telecommunications services against providers of prepaid telecommunications

services; and (2) ensure application of existing rules take into consideration the specific

characteristics of the prepaid telecommunications service industry.

Respectfully submitted,

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Dated: September 9, 2009

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100% ADVERTISED MINUTES UNTIL 6/15/09 IF USED FOR A SINGLE CALL, EXCEPT FROM PAYPHONES, PLACED TO LANDLINES.

FEES AND CONDITIONS

All of the following fees will reduce the number of available minutes and the value of the card. Use of a toll free number from a pay phone will incur a \$0.99 per call fee. Call time for multiple calls is calculated by rounding the last minute up to the closest multiple of 3 and then adding 1 minute* except that if your call lasts less than 1 minute you will be charged only for a minute. If available minutes are not all used up on the first call the following fees will apply: (1) the multiple call rate will be 50% higher and will apply to all calls (see chart below)**; (2) a fee per call of \$0.75 will apply to each call; and (3) on midnight after the first call a fee of \$0.69 will be deducted and then weekly thereafter. CARD **EXPIRES 3 MONTHS AFTER FIRST USE.** Cards are not returnable or exchangeable and have no cash value. Rates and fees are introductory and are subject to change at any time after 6/15/09. For current rates and fees, please call customer service. Calls to destinations where telecommunications networks are not technologically advanced may result in calls getting cut off or rated incorrectly. If this occurs please call customer service at 1-800-915-1518 to receive a refund of minutes.

Todos los siguientes cargos reducira el numero de los minutos disponibles y el valor de la tarjeta. El uso de un numero de llamada gratu-ita de un telefono publico cobrara un cargo de \$0.99 por llamada. Tiempo de llamada de multiples llamadas es calculado redondiandole el ultimo minuto hasta cerca del multiple de 3 y despues agregando 1 minuto excepto de que si la llamada duro menos de un minuto, sera cargado solo por un minuto. Si los minutos disponibles no son usados en la primera llamada, los siguientes cargos seran applicados: (1) la tarifa de multiple llamada sera de 50% mas alto y sera aplicado a todas las llama-das (ver la carta abajo)**; (2) una tarifa por llamada de \$0.75 se aplicara a cada llamada; y (4) A la media noche despues de la primera llamada, un cargo de \$0.69 sera reducido y a partir de entonces sera semanalmente, LA TARJETA EXPIRA 3 MESES DESPUES DEL PRIMER USO. Las tarjetas no son retornables ni intercambiables y no tienen ningún valor monetario. Tarifas y cargos son anunciados y seran sujetos a cambiar en cualquier momento despues de 6/15/09. Para tarifas y cargos actu-ales, por favor llamar al Servicio al Cliente. Las llamadas a cualquier destino donde redes de telecomunicaciones no son tecnologicamente avanzadas pueden resultar en llamadas cortadas, o ser tasadas incorrectamente. Si esto ocurre, por favor llamar al Servicio del Cliente 1-800-915-1518 para recibir un reembolso de minutos.



Services provided by ITG

RETAILER MUST REMOVE POSTER FROM DISPLAY UPON EXPIRATION (6/15/09) EL VENDEDOR DEBE QUITAR LA PROPAGANDA DE EXHIBICIÓN UNA VEZ QUE ESTE EXPIRE (6/15/09)



En estas navidades ETB esta contigo y con los tuyos.

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2 0	\$2	41	29

Llamadas a Colombia de local extendido USSO.20 min. y celulares USSO.08 min. Si la llamada se realiza desde teléfono público un cargo adicional de USSO.50 llamada. Llamadas desde USA a cualquier parte del mundo excepto Colombia, serán facturadas hasta USS1.66 min. Los precios por minuto pueden ser cambiados sin previo aviso.

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HOME PRODUCTS CUSTOMER SUPPORT RATE FINDER MY PROFILE CONTAC	rus
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Simple2Call - "Expect the best!"

Simple2Call prides itself in providing superior quality telecom products at competitive prices and around the clock customer support.

Simple Network, Inc. of Edison, N.J., started offering network services to its customers in 1990 and wholesale telecommunications services to carriers in 1994. Simple Network, Inc. which deployed its network and switching with superior prepaid platform having enormous capacity provides quality services to wholesale customers and has now launched an aggressive online campaign for its quality competitive retail telecom products.

Simple Network, Inc. caters to consumers through its affiliate www.simple2call.com. It was the first company to introduce no-connection-fee, prepaid phone cards for calls to India, Pakistan, Bangladesh and Sri Lanka. Simple Network, Inc. through its website www.simple2call.com now offers no-connection-fee cards to call anywhere in the world and is expanding further with 1-plus service and many other cutting edge telecom products. It is also national distributor of prepaid calling card. For more information you can visit www.simple2call.com

Thank you for being a Simple2Call patron.

Fax: (732) 452-1010

Email: info@simple2call.com

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Prepaid Phone Cards International Calling Cards Facilities-based Global Carriers

NOBELCOM OFFERS: Phone Cards - Calling Cards - Prepaid Phone Cards - International Phone Cards - International Calls - Online Phone Cards - Cheap Phone Cards
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Phone Card Search

Call From: United States

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NobelCom.com

The original phone card site, NobelCom.com is still the best! With rechargeable cards, the best international and domestic rates, NobelCom.com issues thousands of phone cards every day.

Prepaid Phone Cards

Enjoy Prepaid

With the same low cost structure of all Nobel products, Enjoy Prepaid's calling card plans are the best solution for domestic and international callers.

International Calling Cards

NobelTel

NobelTel is a facilities-based carrier, with presence in five global SuperPOPs. NobelTel operates an advanced TDM/VoIP network, supported by a 24/7 NOC.

Facilities-based Global Carriers

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16. CALLING CARD USAGE

Following is our general statement on calling card usage. For specific card rules and regulations, please see such rules and regulations for the specific card.

Promotions, discounts, and contest winnings available on the site may not be used in conjunction with any other form of discount or promotion already applied for a given calling card purchase. No discount or promotion may be applied to a calling card after it has been purchased. Effective per-minute rate realized depends on efficient use of included minutes.

Calling Card Rates may vary. Rates are the rate set forth for each specific calling card plus any added fee(s), and/or charge(s) set forth herein or in information for a calling card. A connection fee may apply to each domestic and international call and varies by country unless otherwise stated and such fee shall be charged to your calling card. All calls are billed in 1minute increments and rounded up unless otherwise stated. For each answered call, billing begins no earlier than the point at which the PIN is entered.

Local and Regional Phone Company charges may apply and such fees shall be charged to your calling card. Public payphones may incur an additional charge of up to \$0.99 depending on the payphone carrier's policy. Some Calling Cards have a maintenance fee of up to \$0.99 a week which will be applied to your calling card within 30 days of first use, as specified. An 800 access fee may be applied to calls without a valid destination number and such fee shall be charged to your calling card. Outside of the United States, 800 access fees may be applied even to calls with valid destination numbers. Access fees to local access numbers may be applied. Federal, State, and local taxes for Lifeline Assistance and Universal Service Fund will be deducted from your calling card. Calls to Directory Assistance will be charged at a higher rate and such fee shall be charged to your calling card.

Not all telephones are compatible with PIN calls. Access to compatible telephones is limited in some locations.

Due to customer demand for simplicity of use, most of our phone cards utilize the ** key to signify the end of a call. This improves the ease of usage for customers wishing to not re-enter their PIN to make a new call.

Nobelcom.com delivers calling cards to your e-mail account within minutes of placing your order.

For fraud protection purposes, first-time customers may be subject to telephone verification before shipment. If the NobelCom.com system flags your order for verification, one of our customer service representatives will call you within the next 24 business hours or ASAP to confirm your order over the phone, depending on the option chosen in the sign-up process.

For certain high-risk customers, including those abroad and overseas, Nobelcom.com customer service representatives may ask for copies of documentation for verification purposes. This may include, but is not limited to, a passport, driver's license, or a copy of the front and back of the credit card used. In requesting and accepting such documentation, Nobelcom.com will always adhere to the requirements of applicable privacy laws and its credit card merchant agreements.

Please call us at 1-888-520-9215 if you have any questions about our instant delivery or fraud protection policies. Customer service representatives are available 24/7 toll free, in the United States and Canada.

Billing errors may occur. If you have been undercharged, we, in our sole discretion, may charge your provided credit card and/or your PIN or calling product the amount for which you were incorrectly not charged.

NOBEL is committed to providing the lowest phone card rates possible. Therefore, on orders of less than \$40.00 we charge a processing fee to cover our cost in verifying the identity of our customers and managing these purchases. This fee is charged irrespective of the method of payment. All non-rechargeable calling cards expire 90 days after first use or 1 year (365 days) after day of issue. All rechargeable calling cards expire 1 year (365 days) after last use unless otherwise stated.

Prices are subject to change without notice. Refunds will be offered in the form of exchanges or store-credit on all cards having a full balance, excluding discontinued products.

Any PIN-less dialing capability will expire and become inoperative 180 days after the date of the PIN's activation, or if the PIN is recharged, 180 days after the latest recharge.

Terms & Conditions Page 7 of 7

NobelCom.com phone service is not compatible with automatic dialing devices. Using such devices in conjunction with NobelCom.com services is prohibited. Use of an automatic dialing device in conjunction with NobelCom.com service entitles NobelCom.com to suspend the NobelCom.com account with which the device is being used and to charge a \$50 disconnection fee to that account.

Customers placing calls from outside of the United States of America should use the access numbers provided online at http://www.nobelcom.com/nobelcom/jsp/globalaccess/global_access.jsp for the specific country or region from which each call is made. Using an access number from a country or region other than that for which the access number is designated may incur additional charges of up to \$1.00 per minute for each minute the access number is used in a country or region other than the country or region for which the access number is designated.

Network services are provided by Nobel, LLC, a Delaware Limited Liability Company, and its affiliate carriers. Nobel, LLC is not affiliated with Nobel, Ltd.

17. SEVERABILITY

If any provision of this User Agreement is found to be invalid by any court having competent jurisdiction, the invalidity of such provision shall not affect the validity of the remaining provisions of the User Agreement, which shall remain in full force and effect.

18. WAIVER

No waiver of any of these provisions shall be deemed a further or continuing waiver of such provision or any other provision.

19. FORCE MAJEURE

Nobel is not liable for failure or delay in performing an obligation under this Agreement that is due to causes beyond its control, such as natural catastrophes, governmental acts or omission, laws or regulations, labor strikes or difficulties, computer viruses, war, transportation stoppages or slowdowns or the inability to procure Content, information, service, carriers, Product, Software, or Demonstrations. If any of these causes continue to prevent or delay performance for more than 180 days, you may terminate this Agreement, effective immediately upon notice to Nobel.

20. COMPLETE AGREEMENT

These provisions constitute the entire Agreement between you and Nobel with respect to the use of this Site and any Software, Content, or Product contained therein, unless specified and marked "ADDENDUM" on the site.

21. OFFICIAL CORRESPONDENCE

Official correspondence must be sent via postal mail to:

Nobel, Ltd. Legal Department 144-146 Vasile Lascar Street Sector 2 Bucharest, Romania

In the event you have a claim of copyright infringement with respect to Content that is contained in the site, please notify, Nobel Ltd., Customer Support, 144-146 Vasile Lascar Street, Sector 2, Bucharest, Romania or by e-mail at help@NobelCom.com.

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REDETE



PREPAID PHONE GARD



35

Disclaimer of Warranty: Except as otherwise provided, NOSEL makes no quarantee, warranty or representation, expressed or implied, regarding the condition, merchantability or fitness of the information or communication services offered for any particular use of purpose. Fees: International rates vary based on country called, Minutes announced are based on using the entire card on a single call. Minutes shown based on one call may vary depending on length of call. Advertised and announced minutes are based on using the entire card on a single call. Minutes shown based on one call may vary depending on length of call. Advertised and announced minutes are based on one call may vary depending on length of call. Advertised and surcharges are applied. Calls terminating at wireless receivers \$5 pecial Service numbers, in certain overseas countries, may be charged a higher rate. The FCC has imposed a pay phone surcharge for 800 calls originating from a pay phone. Any 800 calls originating from a pay phone will be surcharged \$0.99 (except mergency TRS calls): A \$0.79 service fee applies weekly after initial use. Toll free access billed at 1\$ higher rate. All calls are billed in 1 minute increments. Federal, state and local taxes may apply. A federally authorized Universal Service Funding (USF) surcharge may apply. Application of surcharges and fees may have the effect of reducing total minutes on card. Cards expire two months after initial uses. Miscellaneous: NOBEL has the right to change or modify terms and conditions, including but not limited to the prices cards have no cash value and are not renewable.

Renuncia de Garantia: A menos de que se indique lo contrario, NOBEL no taxe ninguna garantia o representación, expresada o implicada, con respecto a la condición, comerciabilidad o idoneidad de la información o de los servicios de comunicación que se ofrecen para cualquier uso o propósito. Taritas: Las tarifas internacionales varian según el país al que se llame. Los minutos anunciados son válidos sis se utiliza la t

Toll-free Customer Suport: 1-888-520-8865

USA LOCAL ACCE	SS:	Southern California		Virginia		Maryland	440500000
Sacramento: Main Sacramento: North San Francisco 4 San Francisco: South 6 San Jose: North 4 San Jose: South 6 Fresno 5 Oak View, Ojai 8	510 379 7210 116 248 4370 116 256 4872 115 240 4949 150 515 3839 108 627 8148 108 532 5802 559 708 4747 105 633 4285 331-216-4856	Los Angeles Hollywood/LA Burbank/Sun Valley San Fernando Valley Diamond Bar Hawthorne Ontario Anaheim Santa Ana Huntington Beach	213 226 9898 323 317 9038 818 827 2864	Chester Cumbertand Duilles Duilles Metro Engleside Fredericksburg Herndon Kenbridge La Crosse Leesburg Lorton Lorton Metro Manassas Midlothian Petersburg	8043184779 8044913311 7035744169 5717484606 5716421728 5404465127 7035478944 4342534215 5712235044 7034362091 5717784606 7036590328 8044195367 8044513766	Annapolis Baltimore Brandywine Crofton Edge Wood Ellicot City Gaitherburg Indian Head Laurel Lexington Sevema Park Tompkins Ville Towson	4435693823 4435525244 3015793587 4107745392 4106707516 4433554349 2402525315 2407242955 2405472137 3018801034 4107934262 3018614679 4435192329
Modesto Saticoy, Ventura East & Bakersfield, Main &	209-794-4107 305 918 6109 361 302 4365	Chicago, Minois Chicago Heights Chicago Zone 2	708 441 4244 773 649 5043 773 756 5571	Port Royal Stafford Triangle Victoria Williamsburg Windsor	8047424162 5404465127 7032911066 4343214090 7576450716 7579866635	District of C Washington Washington Washington Washington	olumbia 3016377532 2407242955 7036357047 5717484606

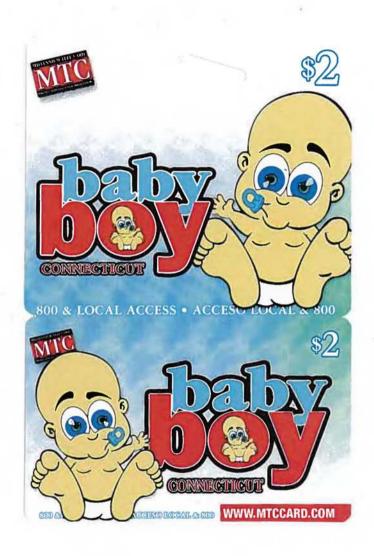
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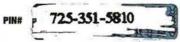


Minutes prompted are subject to the following conditions. If you have a question on our rates please call our customer service at 1-800-479-3352. Rates are subject to change without notice. Minutes are rounded in 1 plus 3 minute increments. Calls placed to mobile and special service telephones are billed at a higher rate. When using foll free access from a pay phone, a \$0.99 per call surcharge will apply. Service fees of up to 35%, and a call duration charge of up to \$0.49 will apply depending on call location. A weekly maintenance fee of \$0.69 will be charged starting the first day of use. THE APOREMENTIONED SURCHARGES AND FEES WILL REDUCE THE NUMBER OF MINUTES ADVERTISED FOR THE CARD EVEN FUSED IN A SINGLE CALL. Cards have no cash value and are not returnable or exchangeable. Card expires three (3) months after first use.

Los Minutos Indicados en esta tarjeta estan sujetos a las siguientes condiciones. Si usted tiene alguna pregunta con respecto a nuestras tarifas por favor lismar a nuestro Servicio al Cliente al 1-800-479-9352. Las tarifas estan sujetas a cambios sin previo aviso. Los minutos son redondeados en 1 minuto inicial mas tres minutos de incremento. Las liamadas realizadas a Moviles y Telefonos de Servicios Especiales son facturadas a una tarifa mas eleveda Al utilizar el acceso de una liamada gratuida desde un telefono pago se aplicara una tarifa de \$0.99 por liamada. Gastos por servicios hasta de un 35% y un cargo por duracion de la liamada hasta \$0.49 seran aplicados dependiendo de la localidad de la liamada. Un servicio semanal por mantenimiento de \$0.59 por ser aplicado comenzando desde el primer día de uso de la tarjeta. Os CARGOS Y GASTOS MENCIONADOS REDUCIRAN EL NUMERO DE MINUTOS ANUNCIOSOS POR LA TARJETA AUN CUANDO SEAN USADOS EN UNA SOLA LLAMADA. La tarjeta no tiene un valor en efectivo, no es retornable o canjeable. La tarjeta expira (3) meses despues del primer uso

ADDITIONAL 2¢ PER MINUTES ON CALL USING TOLL FREE NUMBER. CARGO DE 2¢ POR MINUTO CUANDO SE USA EL NUMERO DE ACCESO GRATIS

	LO	CAL ACC	ESS NUMB	ERS	
STAMFORD	(203) 428-4671	NEW HAVEN	(203) 672-2115	SOUTHINGTH	(860) 736-0045
STAMFORD	(203) 428-4850	BRIDGEPORT	(203) 683-1290	HARTFORD	(860) 760-4989
STAMFORD	(203) 428-4861	DANBURY	(203) 702-8781	MANCHESTER	(860) 812-0297
STAMFORD	(203) 428-4872	STAMFORD	(203) 724-5803	WINDSORLKS	(860) 831-0021
BRIDGEFORT	(203) 502-7506	TORRINGTON	(860) 201-0037	HARTFORD	(880) 956-5725
BRIDGEPORT	(203) 502-7508	WILLIMNTIC	(880) 455-4983	HARTFORD	(860) 956-5736
BRIDGEPORT	(203) 502-7509	FARMINGTON	(860) 606-0241	HARTFORD	(860) 967-3976
WATERBURY	(203) 568-6797	GLASTONBY	(860) 734-0377	HARTFORD	(860) 967-3977





Customer Service / Servicio al Cliente: 1-800-479-9352 Distributed by: Millennium Telecard /1-866-340-3002

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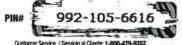
Minutes prompted are subject to the following conditions. If you have a question on our rates please call our customer service at 1-800-479-9352. Rates are subject to change without notice. Minutes are rounded in 1 plus 3 minute increments. Calls placed to mobile and special service telephones are billed at a higher rate. plus 3 minute interements. Caias piaces on microire and special service teleprinones are timed at a higher late. When using toll free access from a pay phone, a \$0.99 per call surcharge will apply. Service fees of up to \$5%, and a call duration charge of up to \$0.49 will apply depending on call location. A weekly maintenance fee of \$0.69 will be charged starting the first day of use. THE AFOREMENTIONED SURCHARGES AND FEES WILL REDUCE THE NUMBER OF MINUTES ADVERTISED FOR THE CARD EVEN IF USED IN A SINGLE CALL. Cards have no cash value and are not returnable or exchangeable. Card expires three (3) months after first use.

Los Minutos indicados en esta tarjeta estan sujetos a las siguientes condiciones. Si usted tiene alguna pregunta con respecto a nuestras tarifas por favor liamar a nuestro Servicio al Cliente al 1-800-479-9352. Las
tarifas estan sujetas a cambios sin previo aviso. Los minutos son redondeados en 1 minuto inicial mas tres
minutos de incremento. Las llamadas realizadas a Moviles y Telefonos de Servicios Especiales son facturadas
a una tarifa mas elevedia. Al utilizar el acceso de una ilamada gratuita desde un telefono pago se aplicara una
tarifa de \$0.99 por llamada. Gastos por servicios hasta de un 35% y un cargo por duracion de la liamada hasta
\$0.49 seran aplicados dependiendo de la localidad de la ilamada. Un servicio semanal por mantenimiento de
\$0.69 sera aplicados comenzando desde el primer dia de uso de la tarjeta. LOS CARGOS Y GASTOS MENGIONADOS REDUCIRAN EL NUMERO DE MINUTOS ANUNCIADOS POR LA TARJETA AUN CUANDO SEAN USADOS EN
INAS COLI AL MAMDA La tarieta envira por lego care presente o carecado el partigia envira (X)

INAS COLI AL MAMDA La tarieta envira y care efectivo, no es retromados po carecados la tarieta envira (X) UNA SOLA LLAMADA. La tarjeta no tiene un valor en efectivo, no es retornable o canjeable. La tarjeta expira (3) meses despues del primer uso.

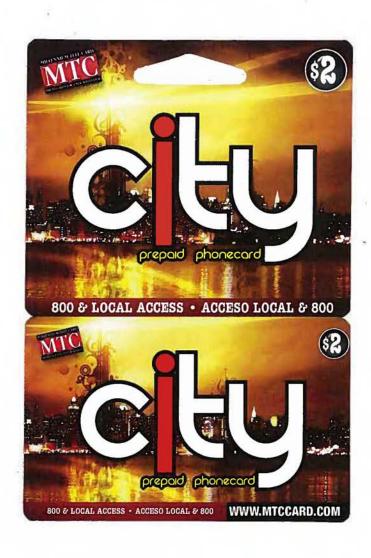
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W.			685-6306			216-4812	75UANGW	(774	244-4312	KEYS	(305) 396-277
	Cent	(973)	718-3300	BOLDEN	(831)	721-4098	HUPLINETON	(781	328-0147	THMAZOR	(321) 250-119
			984-1159			951-4031	BOSTON		362-9654	DRANGE CITY	(386) 951-183
	LCARETH	(906)	344-5289	SUFFERM	(845)	738-4305	BOSTON	(857	362-9867	WOLLHARE	(407) 965-410
	FREN MINE	(732)	709-2939	WESDIESTER	(B14)	595-5955	LOWELL	(978	735-2518	DILAHOO	(407) 982-288
A	DLANTIC OT	(609)	385-1893	PA PIGLICELINGS	(215)	240-1884	NH KADRA	(603	821-0713	BOCA NATON	(561) 245-926
	MUTUALINGTON	(609)	531-0110	PHEADBLINEA	(267)	622-4326	MAND 453TU	(603	836-0466	WWW.MBCACH	(561) 893-270
	KTUDIEN	(848)	248-4079	PITTSBURGH	(412)	567-4435	RI MWTUCKET	(401	312-3490	CLAM WITH	(727) 475-218
	VOCCOBURY	(856)	381-0111	WONSTER	(484)	653-5087	MOVIDENCE	(401	441-5162	SEBASTIAN	(772) 848-015
	ALDWELL	(862)	881-4641	UPPERGMBY	(610)	824-1568	MOVEMENT	(401	441-6008	NAME .	(786) 221-072
MY o	ACICI.	(347)	757-2275	100000000	(724)	835-4465	CT stumoro	(203	428-4655	LAMA	(786) 924-478
. 0	UEDG .	(718)	577-1672	DE DELMBARCY			BRICGEPORT	(203	502-7507	DAMPARTH	(813) 333-916
	EM ACAZ	(917)	720-4285	DELAMBATICY	(302)	261-3463	KEW HAVEN	(203	672-1819	TAMPANTH	(813) 435-568
	EW YORK	(545)	217-0066	МАженирити	(339)	499-1359	HANTFORD	(860	263-4350	TALLAMASSE	(850) 391-541
	ASSAU	(516)	209-3575	MILTORO	(508)	282-3608	MACKELLE	(880)	812-0394	LAST WALES	(863) 232-522
	STUDANT	(315)	849-1019	WHITEDET	(508)	332-4129	NATIFORG	(850)	956-5717	MOSOMILL	(904) 425-298
	LENT	(518)	478-6899	GLENCY	(617)	934-1260	FL FORT METS	(239	344-9485	SAMASOTA	(941) 312-252
	MITEROO	(585)	301-4142	MOVEM	(714)	408-9250	FORT MYERS	(239	344-9489	FTLAUDERDAL	(954) 343-714



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1-800-720-4428 105-22300









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Lass Mentans infolicación en está ballyate estem aquesto a las siguantes condiciones. Si sisted terre alguna respecta con respecto a mestima territo por los forma a remestra Servicio di Desir el 1-000-477-0555, Las tarbita gataria refessiona candiciona si primo mismo de considera primo de la condiciona del c

ADDITIONAL 2¢ PER MINUTES ON CALL USING TOLL FREE NUMBER. CARGO DE 2¢ POR MINUTO CUANDO SE USA EL NUMERO DE ACCESO GRATIS

	(817) 380-1989	KELLER	IN	(317)	489-9055	WIDWANAPLS	(650)	226-8157	SAN CARLOS
	(830) 214-7739	NEW BRALINFELS		(765)	889-4082	RUSSIAVI.	(650)	288-0149	SAV MATE
	(832) 397-6478	HOUSTON	NE	(402)	802-9239	LINCOLN	(661)	349-7301	PLDL PLD
	(903) 200-4966	COLLINSVL	ND	(701)	212-1253	FARGO	(707)	879-1027	TOMALE
	(915) 613-0529	EL PASO	CA	(213)	281-9515	LOS AVIGELES		408-9257	ANAHEW
	(936) 755-1432	HUNTSVILLE	9 1150	(310)	421-2461	REDOMOG		670-3831	ESCONOXOX
	(940) 202-4576	TIOGA		(323)	203-0767	LOS ANGELES	(805)	426-4755	SIMMALLE
	(956) 467-5713	MCALLEN		(408)	212-0712	SUMMALE	(831)	709-4646	BEN LOMON
	(972) 505-2676	ENVIG		(510)	860-4046	RICHMOND	(818)	462-5818	RESED
	(979) 217-4700	WALLIS		(530)	554-4016	DAVIS	(858)	309-4971	SNOG LVT
WI	(262) 565-6048	WALKESHA		(559)	761-1881	FRESNO	(864)	640-4473	GREEHVELL
	(414) 455-4811	MILWALKZNI		(562)	453-3870	LONG BEACH	(909)	939-4386	RUNNINGSP
	(715) 598-9725	EAU CLAIRE		(619)	866-3644	SAN DIEGO		248-8884	SCRM MAI
	(920) 471-0195	GREEN BAY		(626)	709-4748	LA PUENTE		232-0013	PS8G WES
10	LOCAL	ACCESS	NU	MBE	RS . NL	MEROS	ACCESO	LOCAL	III Control
MN	(612) 235-7429	MANNEAPOLIS		(234)	542-5792	MORNA	(248)	218-0146	ROCHESTE
	(612) 246-3924	MINNEAPOLIS		(419)	329-4736	TOLEDO	(313)	263-3898	DETROTTZN
	(651) 358-6067	ST. PAUL		(440)	249-4017	TRIMITY	(517)	803-2338	LANSIN
	(763) 515-2064	OSSEO		(513)	259-2571	CINCINNATI	(588)	838-2386	WARRE

			Name and Address of the Owner, where the Owner, which the	_			COMMON		Control of the last	
MN		235-7429 246-3924	MANNEAPOLIS		(234) 542-5792 (419) 329-4736	HORNA			218-0146 263-3898	ROCHESTER
			MINNEAPOLIS			TOLEDO				DETROTZNI
		358-6067	ST. PAUL		(440) 249-4017	TRIMITY	1		803-2338	LANSING
		515-2064	OSSEO		(513) 259-2571	CINCINNATI	1		838-2386	WARREN
	(952)	314-8958	CHASKA		(567) 202-0329	TOLEDO		(616)	723-8824	GRAND RPOS
NC	(919)	800-0251	RALEIGH		(614) 452-4101	COLLMBUS	1	(734)	258-4268	WILLIS
	(919)	805-3838	RALDGH	14	(937) 462-4090	SOCHARLETN	1	(810)	420-1134	MARINECTY
	(336)	790-7182	GREENSBORO	IL.	(219) 228-1122	CHOMINAH	TX	(210)	775-6268	SAN ANTONIO
	(704)	315-6370	CHARLOTTE		(224) 633-1014	BARRINGTON		(214)	329-1736	DALLAS
	(910)	338-4634	WILMINGTON		(312) 324-3453	CHICGOZN01		(281)	528-4694	SPRING
	(919)	805-3847	RALEIGH		(618) 215-2102	E ST LOUIS	1	(361)	741-4285	YGARIM
SC	(803)	753-1257	COLUMBIA		(630) 592-8161	ELMHURST		(432)	614-6278	DDESSA
	(803)	825-4650	MANNING		(708) 263-4965	TIMLEYPARK	l	(469)	212-9109	GRAND PRARI
	(843)	277-6102	CHARLESTON		(773) 295-1226	CHICGOZNO5		(512)	961-7242	AUSTIN
	(864)	640-4476	GREENWILLE	l	(847) 984-0017	LIBERTYVL		(682)	237-1164	ROAMOKE
OH	(216)	539-0501	CLEVELAND	MI	(231) 354-2177	CORAL	1	(713)	491-4879	HOUSTON

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